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Neill Weightman
Twenty four seven Plumbing and Electrical Services
Unit 30 Stella Gill Industrial Estate
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Dear Neill

I would like to thank you and your staff for the way they worked when replacing the boiler and central heating system at my parents' house.

When they told me what they were planning and that they had received a quote from a local firm, I recommended you and you were able to visit my parents within two days to give a quote.

When they received your quotation they were impressed by the professionalism of the pack which included a cheaper quote and also details of the various trade bodies you are a member of. This gave them confidence in your firm, and this was then confirmed by the excellent way in which the work was carried out. Since the work has been completed, you have visited them and fully explained the controls which are new to them and offered to assist in any way you can if they have any further problems until they are comfortable with the new system and controls.

Please accept my thanks and pass it on to the work force, and I will have no hesitation in recommending your firm in the future.

Yours sincerely

Alan Wigham